

Dear Guests,

We welcome you to Agriturismo Cà Brichella and wish you a pleasant stay. In our Service Charter you will find all the information that may be useful to you during your stay in the facility. However, we invite you to contact us for any request or suggestion: we are at your disposal to solve any problem that may arise during your stay, for any further information on the services of the Agriturismo, for suggestions and information on the area, events, activities to do .

Check in

Agriturismo Cà Brichella is family-run, therefore there is no real reception service. Please agree on your arrival time at the time of booking; alternatively, it is possible to take advantage of the self check service directly from our website. At the time of check-in it is mandatory for all guests to show a valid personal document to allow for the registrations required by law.

Check Out

Check out must be made by 11.00 on the day of departure. Any late check out must be agreed in advance, in terms of times and methods. Any billing must be requested the day before departure. Payments can be made in cash, by debit or credit card by the morning of departure.

General rules

Please respect the quiet of the place and do not disturb the other guests of the Agriturismo with noise and shouts, especially from 10pm to 8am.

Inside the rooms and apartments and in the common outdoor spaces it is absolutely forbidden to smoke, to use heating appliances other than those supplied and to use open flames of any kind.

Any damage caused by the guests to the equipment, furniture and garden of the Agriturismo is the responsibility of the guests themselves.

It is not allowed to welcome and accommodate unregistered people in the rooms.

We decline all responsibility for loss, theft or damage to guests' property.

Children inside the Agriturismo must always be accompanied by a responsible adult. We decline all responsibility for accidents involving children left unattended.

Additional costs

Final cleaning service supplement for the apartment (in case the apartment is not left clean or you don't want to do the final cleaning yourself): €30/per stay, not included in the price

The change of sheets usually takes place every seven days; change of towels every three days.

Extra change of sheets or towels: €10/person.

The tidying up and cleaning of the room usually takes place every three days.

Daily room cleaning and tidying up supplement: €20/day.

Processing of personal data

Personal data and any other element learned by our Company during the course of carrying out the assignment will be subject to a confidentiality obligation and will be treated in compliance with the confidentiality and rights of the person through the systematic application by us of appropriate protective measures and guarantee prepared for both paper and electronic data processing and measured to the specificity of the data itself (simple personal data or sensitive or judicial data). Pursuant to and for the purposes of the GDPR EU Regulation 2016/679 we inform the guest that his personal data will be processed only for the purposes determined by the contractual relationship for these purposes (including accounting and administrative purposes).

Pets

Pets are welcome and are admitted free of charge, provided they are educated and used to contact with other people and other animals. The owners will have to look after them and supervise them. It is not allowed to leave pets alone in the rooms or apartments. It is forbidden to let animals onto the beds or sofas. Any damage caused by animals is the sole responsibility of the owners.

Bicycles

The Farmhouse puts some bicycles at guests' disposal free of charge. We advise you to book the service to ensure the availability of bicycles. For each bike, a deposit of 20 euros is required, which will be refunded upon return of the bicycle.

Kitchen and crockery

The apartments are equipped with everything needed for cooking. In each apartment there is a list of crockery and utensils present. Guests are kindly requested to verify upon check out that all equipment is provided. In case of missing or broken crockery and utensils, the cost will be charged to the guest.

Excursions and sporting activities

The Agriturismo has agreements in place that will allow you to go on excursions or horseback rides. All activities must be agreed in advance and booked.

Tourist information

In addition to the material present in the rooms, books, leaflets and brochures illustrating tourist attractions and events in the area are available on request for consultation.

Internet

Wifi connection is available for guests throughout the property. The Agriturismo network is "agriturismo", the password to enter is "cabrichella"

Parking

Parking is free and unattended. The Farmhouse is not liable for any theft or damage to vehicles.

Waste collection service

There is a separate waste collection service in the company with the bags provided by the Agriturismo itself. Waste must be delivered by type: Paper and cardboard; Plastic; Glass and small metals; Humid; Undifferentiated.

Farm visits

It is possible for guests to visit the farm (which has a product sales point) and take part in a small guided tasting of our products (to be booked and agreed on methods, number of participants and costs). For organizational and safety reasons, please request a visit at least 24 hours in advance